

Frequently Asked Questions

1. What is MPT Special Flash Event?

As showing appreciation to our valuable customers, MPT would like to give our customers “555% Cashback Benefit” in way of subscribing via *71111# within 1st to 10th November 2022, try luck to get lucky chance for buying any package of 979Ks and above packs (including Auto-renewal packages) or Kyin Kyin Nar Nar only on the event day. Moreover, customers can enjoy not only up to 200 additional MPT Club points reward for making opt-in during opt-in period and pack purchase on the event day. As special chance, customers who redeem the points with MPT Mobile service via *345*3# or MPT4U on 11th Nov 2022 will get chance to win many MPT Club points from 11 to 1111 points.

2. Who can be eligible to participate in the event?

MPT GSM/WCDMA prepaid active users (Swe Thahar/ Shal Pyaw/ Shwe Zagar) can participate in the event. Postpaid, CDMA, Base Tariff users and non-active users are not eligible to participate.

3. What and how long can I use for “555% cashback Benefit”?

“555% cashback Benefit” can be used for Data, On-net calls/ SMS with 3 days validity.

4. I already subscribed via *71111# and won a chance. But I did not get the “555% cashback Benefit”. Why?

The chance winners need to buy the 979Ks and above Data Carry Plus packs via *777# (or) Kyin Kyin Nar Nar pack via “Kyin Kyin Nar Nar icon” in MPT4U App (or) MPT4U Channel “Pack Purchase” / “MPT Special Flash” / “Auto renewal” page to enjoy the “555% cashback Benefit”.

5. I bought 615MB@1299Ks pack in KBZ mbanking. Why did not I get the “555% cashback Benefit”?

The chance winners need to buy the 979Ks and above Data Carry Plus packs via *777# (or) Kyin Kyin Nar Nar pack via “Kyin Kyin Nar Nar icon” in MPT4U App (or) MPT4U Channel “Pack Purchase” / “MPT Special Flash” / “Auto renewal” page to enjoy the “555% cashback Benefit”.

- 6. I already subscribed via *71111# and won a chance on 8th November 2022. When I bought 615MB@1299Ks pack on that day, I do not get the “555% cashback Benefit”. Why?**

The chance winner can buy and get the “555% cashback Benefit” only on 11th November 2022.

- 7. I already subscribed via *71111# won a chance. On 11th November 2022, I bought 5498Ks Kyin Kyin Nar Nar pack via “Kyin Kyin Nar Nar icon” in MPT4U App. Why did I only get normal main quota of Kyin Kyin Nar Nar and not get “555% cashback Benefit”?**

As there is limited amount for “555% cashback Benefit”, the chance winners need to buy the pack before the limited lucky amount is reached.

- 8. I already got the “555% cashback Benefit” from 1st Time purchase. But why did I only get normal main quota of Kyin Kyin Nar Nar Pack when I bought 2nd Time?**

The “555% cashback Benefit” can be enjoyed only (1) Time for (1) Chance winner.

- 9. I already subscribed via *71111#, won a chance. When I gifted Kyin Kyin Nar Nar pack to my friend, she did not get “555% cashback Benefit”. Why?**

The Gifting service is not allowed to get “555% cashback Benefit”.

- 10. Apart from up to 150 MPT Club points for selected pack purchase, what will be Special Chance to win additional MPT Club points on 11th Nov 2022?**

Only for opt-in users who made opt-in during 1st to 10th November 2022, will get the special chance to win from 11 to 1111 points in a way of redeeming the points with MPT Mobile services on 11th Nov 2022. The more times you redeem, the more chance to win higher points.

- 11. When is the Event period?**

Event period is only on 11th November 2022.